



GUEST SERVICE DIRECTORY

Air-Conditioning

All our rooms have individual heating and cooling system.

Airport Transfers

We will be pleased to arrange your transfers to and from the airport.
For full information about this service, please contact with Guest Relations 08.00 – 22.00 or Front Desk 24/7 .

Amenities on Demand

For the following items, contact Front desk: 100

- Adaptor
- Blanket
- Comb and Hairbrush
- Dental Kit
- Extra Bed
- Extra Towels
- Feminine hygiene products
- Non-allergic pillows and duvet
- Sewing Kit
- Shaving Kit
- Iron/ironing Board

Balcony

Children under 16 years old without parental guidance are not allowed to go out on the balcony.
The hotel is not responsible for any incidence.



Beach Towel Service

Each guest is provided with a towel card which allows you to receive one towel a day from our towel station at the pool bar area. On the day of your departure, please return your beach towel cards and your beach towels that you have received at your arrival. Beach towels are left on the sunbeds in the summer season. For not returned cards or towels, a fee of € 25,00 per towel will be charged.

Check-In & Check- Out

Our Check-in time is 15:00. Check-out time is 11:00. For extended checkout and applicable fees; please contact Front Desk at least one day in advance. Every effort will be made to honour your request, which is subject to availability at our Hotel. Alternatively, complimentary storage space is always available, and all hotel's facilities remain at your disposal until your departure time.

Coffee & Tea Making

Complimentary coffee and tea making facilities are provided in your room and replenished daily.

Do Not Disturb Policy

We understand and respect your need for privacy. Our hotel reserves the right to visually inspect all guest rooms every 24 hours to ensure the well-being of our guests and confirm the condition of the room.

Doctor

For Doctor requirements please contact with Front Desk 24/7.

Electricity

The voltage in the resort is 220V/50 cycles.

Entertainment

Our hotel several sports activities as well as night entertainment.
Please please contact with Guest Relations 08.00 – 22.00 or Front Desk 24/7.



Fire Precautions

All our guestrooms and general areas are protected with sprinkler and smoke detector systems. All necessary emergency case, please do not use the elevators in case of an emergency.

First Aid

Please contact 100.

Fitness Room

Stay fit and active during your stay. You can work out at our fitness room which is located on the basement.

Guest Relations Service

No request or need is too small for our attention. From airline tickets to excursions, our guest relations representative Dimitra is here to assist you throughout your stay.

Internet

Wireless connectivity is available throughout the hotel and inside every room. Access the internet through the log-in below:

SSID: GUEST

Password: OPEN



Laundry & Dry Cleaning

Laundry, dry cleaning and ironing service are available everyday between 10.00 – 18.00 hours. Laundry, dry cleaning and pressing service requested before 10.00 hours will be delivered the same day the latest at 18.00 hours. Any articles requested after 18.00 hours will be delivered the latest at 14.00 hours the next day. You may also request express service, at a 50 % additional charge. Laundry bag and laundry form are available in your wardrobe. Please contact with Guest Relations for your requirements.

Luggage Storage

For your short or long-term storage of luggage and personal belonging, contact with Front Desk

Minibar

The minibar is in each room. For any additional items or refills, please contact reception.

Parking

Outdoor parking is available. Kindly note that our hotel is not responsible for valuables left in the car.

Pets

Pets are not allowed on our premises.

Religious Service

For places of worship, please call Guest Relations or Front Desk.

Rental Car

To make arrangements for a vehicle, our Front Desk team will be gladly assisting you.



Restaurants & Bars

(Cuisine / Operating Hours / Dress Code if applicable)

Restaurant	07.00-10.30	Breakfast
	12.00-14.30	Lunch
	19.00-21.30	Dinner
Lounge	19.00-01.00	
Pool Bar	10.00-00.00	

Room Service

You can call the Room Service 24/7 for ordering food and beverage items from menu which is available in the stationary on the desk. Our Service is available 16 hours a day.

Safety Box

For your convenience, individual room safes have been installed in each room for you and is complimentary for your stay. Kindly note that the hotel cannot be held responsible for any lost or stolen items.

Spa

Please call reception and reserve your massage or energizing spa treatment. Your treatments can be scheduled from 10.00 – 20.00 hours. There is also steam bath and sauna for your wellness.

Wake-up Calls & Early Breakfast

Kindly place your wake-up calls and early breakfast request through our Reception Desk.